



ANNUAL REPORT 2023

We repectfully acknowledge the Traditional Owners of the lands on which Better Together Community Support operates, being Tablelands Yidinji, Dulabed Malanbarra, Mamu Jirrbal, Ngadjon-jii, Bar-Barrum, Warrungnu, Ewamian, Tagalaka and Koko Muluridgji. We recognise the continuing connection to the land, waters, cultures and kin that our Traditional Owners uphold. We pay our respect to Elders past and present, who give us strength,

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inspiration and guidance to deliver great outcomes for all Tablelanders.

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"Bulbali" Samuel V Anning Artwork on the entrance at the new Atherton Community Centre

16a Robert Street, ATHERTON Q 4883 PO Box 793, ATHERTON Q 4883 E: info@bettertogether.com.au Ph: 4091 3850

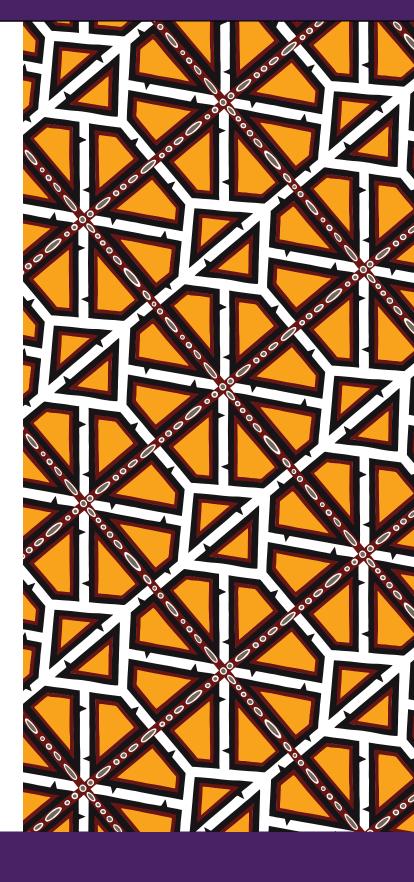
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Cur Vision

Strengthening Community

Cur Mission

Better Together's mission, as a local charity, is to provide a variety of services to the people of the greater Tablelands region to help them improve their emotional and physical well being so they can contribute and participate in a strong and cohesive community.

Our Values

Social Inclusion: This means that we will treat all people fairly, according to their needs, without prejudice or discrimination and we will work to provide people with the skills, knowledge and tools to enable them to make choices where they can participate fully as equal citizens of their community.

Mutual Respect: This means that we will respect the rights and dignity of all people.

Trust: This means we will demonstrate the highest levels of professional integrity; in particular, we will respect and protect people's confidences and personal information.

Justice: This means we will understand and uphold the law and seek to advocate for justice on behalf of our customers.

Community Cohesion: This means that our goal is to provide skills, knowledge, coping strategies, support and tools so that people in the community feel empowered.

Results-Driven Teams: This means that Better Together will organise itself in a teams based structure that focuses on achieving results in a dynamic, innovative, courteous and harmonious culture where people feel safe and able to contribute their best.

Conscientiousness: This means that we will take personal repsonsibility in working collaboratively to achieve Better Together's vision, mission and strategic priorities, and we will take personal responsibility in working together to enhance Better Together's reputation and standing in the community.

Funding Bodies

Better Together Community Support is able to support the Tablelands Region thanks to these funding bodies:

- Queensland Department of Communities, Housing and Digital Economy
- Queensland Department of Children, Youth Justice and Multicultural Affairs
- Queensland Health
- Commonweath Department of Health
- · Commonwealth Department of Social Services
- Northern Queensland Primary Health Network
- Alcohol and Drug Foundation
- Tablelands Regional Council

ponsors

We also extend our gratitude to the following community minded local businesses who have supported/sponsored Better Together Community Support throughout the year:

- Free Masons
- QCWA Malanda
- Tableland Roller Derby League
- Fresh St Market IGA
- Seventh Day Adventist Church
- QITE
- Slotted Spoon
- Dominos Pizza
- MacPherson Property Sales

President's Report

The writing of this report marks the conclusion of another year of service by Better Together Community Support. It's a year filled with remarkable changes, transformation and growth and I am excited to share some of these significant developments with you.

Firstly, I would like to express our gratitude to John Russell who retired this year from his long-term position as CEO. John has been the driving force behind our organisation for many years with visionary leadership, unwavering dedication and exemplary guidance, leaving an indelible mark in our community. We bid John a fond farewell and wish him a well-deserved retirement.

It is with great enthusiasm that I have the privilege of welcoming Laree Verra as our new CEO. Laree is not new to our organisation, having been with us for almost three years in her capacity as Operations Manager, bringing a wealth of experience, fresh perspectives and a passionate commitment to Better Together's mission. As a board, we are confident that under Laree's leadership, Better Together will continue to thrive and reach new heights. It is also with sad regret that I inform you that Mark Boniface has decided not to stand for re-election to the Board of Management this year. Mark has played a pivotal role in ensuring the financial stability and success of Better Together for the past eight years and I extend my deep appreciation to him for his contribution and invaluable service.

This year Better Together, thanks to John Russell's persistent dedication, achieved a significant milestone with the completion of the brand new Atherton Community Centre. This project has been a labour of love for John for the best part of six years. Furthermore, we have purchased a new premises across the road from the Community Centre to accommodate our expanding services to house the Children's Contact Centre and other functions.

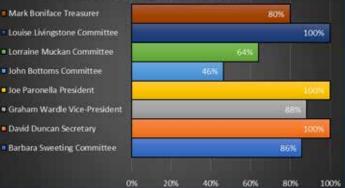
This year also saw a significant investment with the development and implementation of new software and technology to keep us up to date with 21st century methods and best practices. We continue to invest in our most valuable asset – our people. The dedicated and hardworking staff continues to grow in strength, skills and commitment. This year saw ongoing training and professional development opportunities to ensure our workforce remains in the forefront of their respective fields. This investment not only enhances the capabilities of our workforce, but also improves our capacity to deliver exceptional services to the community. I wish to provide my heartfelt thanks to our generous donors and sponsors who support our organisation and the community, of which there are several and who you will read and hear about in other reports in this Annual Report. I wish, however, to recognise the overwhelming support of the local Freemasons. Their unwavering commitment have been instrumental in our journey towards achieving our mission of strengthening community.

In closing, I would like to express my sincere gratitude to the Board of Management, the dedicated operational staff, and all of our stakeholders who have been and continue to be a part of Better Together's remarkable journey this year. As we reflect on the past year's achievements we look forward to the future with great optimism under the capable leadership of our new CEO.

Thank you for your continued support and trust in our great organisation.

Joe Paronella President, Board of Management Better Together Community Support

Board Meeting Attendance Rate





Joe Paronella at the Maize Festival Ball with Maize Queen entrant, Lillian Caulfield who raised money for Better Together as her charity.

CEO's Report

I would like to acknowledge the Traditional Owners of the region we support and particularly the Tableland Yidindji and Ngadjon-jii who are the Traditional Owners of the lands where we are based here in Atherton. I also want to acknowledge and thank the Southern Tablelands Traditional Owners Association (STTOA) and their continuing support. I particularly want to thank STTOA for their support in helping us develop the role of Cultural Navigator within our organisation. Kaylene has been a powerful and sustaining presence for both myself and the rest of the team. Kaylene keeps us accountable and promotes constant reflection on how we continue to develop the cultural safety of our organisation. Kaylene has compassionately led us through difficult conversations and her strong advocacy for her people and her desire to see us to do better, comes at her personal cost. I salute Kaylene's heart in the face of resistance to her quest for recognition for her people, her compassion and resilience.

I also want to acknowledge the Board of Management for their support and guidance, particularly Joe for his stewardship. There have been some changes to the Board of Management in the past year. I want to especially acknowledge Mark Boniface and the many years of service he has devoted to Better Together as our Treasurer. Mark has supported, advised and guided us into a position where we have been able to contribute to this new building and remain secure and sustainable into the future. Thank you so much Mark you will be very missed. Lou Livingstone joined the Board from the AGM floor last year and she has a wealth of sector knowledge that has been invaluable over the past twelve months especially in the mental health space. Thank you Lou.

This year saw the retirement of our long term CEO John Russell. John served and led the organisation for 13 years. Throughout his years of service, John was the embodiment of dedication, leadership and unwavering commitment to not only his role and the organisation, but the community as a whole. His vision and strategic insights propelled the organisation to new heights, as well as steering us through turbulent times, ensuring our sustained success. Amongst his many accomplishments during his time here, John's stewardship and vision meant that he was no longer satisfied to have community services delivered from two old style buildings that were no longer fit for purpose and as such he sought funding to develop a concept which after many years of strong advocacy has led us to our beautiful new building and in line with John's vision; is professional, friendly and culturally attuned to the community support services we deliver. On a personal note, I would like to say thank you to John for his support and mentorship and for handing into my care such a wonderful organisation.



We have had some other significant changes to our Leadership Team, other than the change of CEO! Cathy Weston, formerly our Lead Psychologist, retired at the close of 2022. Cathy had been a valuable part of the Better Together team for a decade and enjoyed great esteem among both our staff and clients. Over the years, she played a pivotal role in nurturing numerous provisional psychologists, generously sharing her knowledge, experience, and empathy. Her unwavering dedication to the health and well-being of our clients earned her profound respect from our team and endearing appreciation from anyone she has interacted with. Although Cathy's departure left a significant void, we were fortunate to welcome Dr. Kerry Francis into our team. Kerry's professional expertise and compassionate approach have been warmly embraced by both our staff and

clients. She seamlessly integrated into both the Psychology team and leadership team, ensuring the continuity of excellent care. Rose Clark, previously in the role of Case Management Coordinator, has transitioned to become our Service Quality Manager. Rose's journey commenced in 2018, initially as a Community Health Worker, then a Case Manager, and most recently as the team's Coordinator. Throughout her tenure, she exhibited a remarkable commitment to precision, a willingness to support, and a gift for guiding our staff. Her contributions significantly benefited the Case Management Team, enhancing both service delivery and team cohesion. To take up the mantle as the Case Management Coordinator, we are delighted to welcome Amanda Hodgkinson, who joins us from another local community organisation. Amanda brings a wealth of knowledge concerning the local community and its pressing issues. She made an impressive debut by immersing herself in our activities during a particularly busy time - the week of our relocation to the new facility. Another member of our Leadership Team, Tracey Dickinson, bid farewell to Better Together just one week prior to our move into the Atherton Community Centre. She assumed the role of CEO at the Community Support Centre Innisfail. In her previous capacity as the Coordinator of the Mabel Street Community Centre, Tracey had earned immense respect from the Centre staff and volunteers. We extend our heartfelt congratulations to Tracey on her new appointment and extend our best wishes for her success in that role. In Tracey's place, we welcomed Steve Robson, who joined our team during the very week of our move into the new Center. Steve brings with him a wealth of experience from a range of sectors, ensuring the seamless continuation of our mission and services.

In the context of our corporate operations, a recent structural reorganisation took place, primarily driven by the change in leadership of a new CEO. This adjustment was also necessary to align with the new operational approach since we have all come together at the Atherton Community Centre. Rose Clark, previously the Case Management Coordinator, has assumed the role of Service Quality Manager. This new position represents a shift from the former role as Operations Manager, with a sharper focus on service delivery and quality. Simultaneously, Juanita Hunter, formerly the Executive Assistant to the CEO, has taken on the newly established position of Coordinator Operational Support & Engagement Team. The Operational Support team is the engine room that keeps our organisation running and I would like to acknowledge how that team stepped up to embrace a huge amount of change and additional work brought about by the move to the new building and the development of new programs. Both Rose and Juanita bring a wealth of experience from their time at Better Together which greatly enriches their contributions to these roles. Maree Willis has been appointed as Finance Manager, joining the Leadership Team. With her accounting background, Maree brings a wealth of experience to the finance department. She has already played a pivotal role in optimising processes and introducing efficiencies in the administration of financial transactions for the benefit of our staff.

Continuing with back-of-house operations, in addition to the changes in financial management processes, we have successfully implemented a new internal information management system. The development of this system has been a significant project, demanding extensive preparatory work to ensure its success. I wish to express gratitude to Juanita Hunter for her unwavering commitment to spearheading the introduction and implementation of this project. While some of these adjustments may not have had a direct impact on our clients, they have translated into substantial advantages in how we support our staff and volunteers working directly with our clients. Jennifer Cox was employed towards the end of 2022, joining us in the newly created position, Media and Marketing Officer. With the expansion of our services, particularly with the new Children's Contact Centre, Jen's experience and knowledge of contemporary media and marketing practices has been well received.

Continued...



The Children's Contact Centre began operating again, with a new logo to better capture the service we provide to the community, and under the guidance of Claire Niyokwizera as the Centre Coordinator. Claire and her team have been busy establishing the Centre in the Community, becoming a member of the Family Law Practitioners Association of Queensland, and moving into their new premises at 39 Robert Street, opposite the Atherton Community Centre.

The Case Management team has welcomed new staff, in addition to the new Coordinator, Amanda Hodgkinson, including a Specialist Domestic and Family Violence Practitioner, Lilli Madden. The Case Management team consistently deliver outstanding services and the feedback from Child Safety is always positive. They handle some of our most complex families, supporting their clients with respect and empathy whilst fostering a great team culture of looking after each other.



Case Management Team at Child Protection Week Event

Our Home Support Team has continued to provide valuable services to the My Aged Care Seniors in our community through minor maintenance services and home modifications. I would especially like to thank the members of the maintenance team who have gone above and beyond to help us settle into our new building. This team has grown with the introduction of the Care Finder Program. This program is a result of a very successful partnership with a likeminded organisation called Footprints and I am sure that our partnership will grow and thrive benefiting our region. The Care Finders program is a crucial development in the My Aged Care space and has enabled the most vulnerable and isolated elders in our community to access the support they require to stay in their homes. Michelle Vick, Coordinator of the Home Support Team has been instrumental in developing and nurturing this new service in collaboration with Footprints and Akpene and Sue should be very proud of the impact they are having in our community. More challenges are ahead for Michelle and her team with the introduction of the My Aged Care Reforms. The Aged Care reforms are part of the Government's response to recommendations from the Final Report of the Royal Commission into Aged Care Quality and Safety. Better Together's Home Support Team, together with key management staff are working towards developing a sound business plan. We aim to achieve a sustainable program that delivers greater outcomes for older persons in our community under the Reforms.

The Psychological Services team continue to deliver service excellence with a focus on strong clinical governance supported by Kerry. The Psychologists have had a tumultuous year and yet they support each other and their clients to continue to deliver outstanding services.

Kerry Landford made a leap from Client Intake to Project Officer to roll out another new service in collaboration with our wonderful partners at ECHO, The Catch-Up Club. The Catch-Up Club has been a resounding success, positively impacting isolated and vulnerable elder women in our community. Well done, Kerry and the ECHO team.



Catch Up Club enjoying "Morning Melodies" The Community Support team has transitioned from being based at Mabel Street to this wonderful new building, however it has not been without numerous challenges. We took the decision to priortise the establishment of the bulk of the Community Support programs prior to inviting the rest of the teams into the new building in recognition of the immediacy of the need of such programs as Emergency Relief and personal support but we navigated that service delivery in the midst of what was effectively a live construction site. It was an amazing feat that required such a lot of hard work and dedication from staff including our amazing volunteers. I cannot stress enough how valuable our volunteers are to Better Together we literally would not be able to serve our community without them. I cannot leave the topic of volunteers without acknowledging the amazing work of the Community Pantry. In partnership with Helpful Hearts we literally create a no cost supermarket at Mabel Street, and soon here in the new building, that provides quality groceries to between 40 and 70 people and families each week. Kristy Madden and her team of dedicated volunteers bring this incredibly valuable service to our community through hard physical work all carried out with a sense of humour; warmth and grace. Thank you Kristy, and the team, for all that you do. Of course, you can't provide a no cost supermarket without the amazing donations that drive the supply. Partners such as Cross Custom Meats, Woolworths, IGA and Atherton Bakehouse, as well as all our regular donors many of whom deliver each week fresh amazing produce from their own gardens and specifically buy extra when they do their own personal shopping in order to donate to the Pantry. In an exciting development in this space we were successful in our grant application to the Community Gambling Benefit Fund to the tune of \$62,000 allowing us to purchase a refrigerated van to support the Community Panty into the future.

Before I finish I would like to acknowledge the hard work and unwavering dedication of my EA Judi Sinnamon. Judi has single-handedly project managed the packing, move, set up and hand over of our previous premises as well as her normal duties. Judi has wrangled, cajoled, directed and juggled everyone from cleaners, movers, builders as well as all the internal staff to get us here and I don't know what we would have done and how we would have gotten here without her. Judi has achieved all that all the while deploying her wicked sense of humour and good grace to everyone she encountered and even endured an often cranky and frustrated CEO with empathy and increased support. Judi is finishing up with Better Together in November and I am devastated to see her go but happy for her that after three previous attempts she is finally retiring to spend her time with family and travelling. Thank you, Judi you will be so missed.

Finally, I want to express my heartfelt appreciation to all our dedicated staff and volunteers for their unwavering commitment and contributions during a demanding and eventful year. As we transition into our new facility before its full practical completion, we have encountered some "challenges". Yet, our remarkable team of staff and volunteers demonstrated exceptional dedication and patience throughout this period. Many of them went above and beyond, investing extra time and effort both before, during, and after the move, ensuring that our organisation continued to provide vital support to the local community. I would like to end by saying that I am very excited and proud to lead this organisation into its next chapter, we have such potential to improve and expand on the support we provide to our community, and I can't wait to settle in and get to work.

Laree Verra Chief Executive Officer Better Together Community Support INC

Treasurer's Report

I am pleased to present results for financial year ended 30 June 2023 for Better Together Community Support Inc. which reflect an operating surplus of \$4,401,054 (+\$4,509,777).

Audited financial statements completed by David J Williams, Chartered Acountant financial year ended 30 June 2023 are presented with this annual report.

Better Together Community Support Inc. is a registered charity and is classified as a large institution for purposes of reporting to the Australian Charity and Not for Profit Commission (ACNC). Better Together Community Support Inc's Annual Information Statement has been lodged with ACNC for financial year ended 30 June 2022. This statement can be viewed on the ACNC's web site www.acnc.gov.au by entering Better Together Community Support Inc's name under Find a Charity and following the links.

Office of Fair Trading return for 2021-22 has been submitted.

REVENUE

 \$8,878,549 (+\$5,069,665) due mainly to Commonwealth and State Governments Grant funding instalments of \$4,077,350 for capital works for new Atherton Community Centre. Total funding to be provided from Commonwealth Government is \$2.2m and State Government \$1.9m.

Includes:

- Non-Recurrent grants excluding Capital grants of \$101,023 were received.
- Program Management fees totalled \$354,335 (+\$15,417) this year.
- Reserves are \$189,557 which is a reduction on last financial year of \$145,213 due to the new building contribution being made.

EXPENDITURE

\$4,477,495 (+\$527,048)

Includes:

- Employment Expenses \$3,036,554

 (-\$92,959). This is mainly due to Q Leave
 which was accounted in the last financial and
 no significant long service leave payouts.
 Employee numbers were 42 as at June 2023.
- As at 30/06/23 there was an estimated \$1,918,834 expended on the Atherton Community Centre.
- Motor Vehicle Expenses are down by 22% (-\$13,378) due to the lower maintenance costs for the new fleet.
- Insurance Fees are up by \$26,334 due to national premium increases.
- IT Software of \$32,529 mainly due to the implementation of Sharepoint to replace the server.

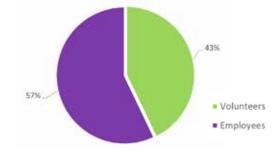
EQUITY

 \$5,095,587 (+\$4,043,019) – mainly due to the Capital Grant funding for the new building

The following accounts have been allocated for specific purposes out of capital account:

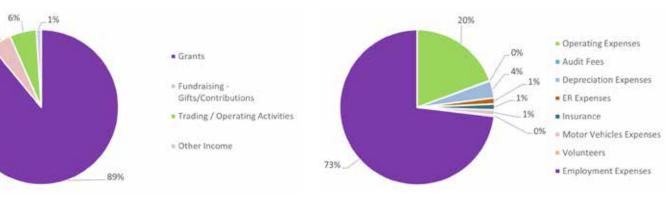
72 35
35
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64
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24

STAFFING RATIO



INCOME

EXPENDITURE



INCOME STREAMS

4%

Programme funding is as follows:

Programme	Contract	Amount due
riogramme	Expiry	by 30/06/24
Care Finders	03/05/24	\$153,750
Children's Contact Centre	30/06/26	\$550,000
Commonwealth Home Support	30/06/24	\$878,292
Community Support Program	30/09/29	\$189,152
ER Commonwealth	30/06/24	\$34,746
ER State	31/12/25	\$ 13,645
Family Support Program	30/06/28	\$254,513
Intensive Family Support	31/03/24	\$646,986
Stay Connected	30/04/24	\$105,000
Tertiary Family Support	30/06/25	\$432,328
Adult Drug & Alcohol Counselling	30/06/24	\$300,000
Queensland Illicit Drug Diversion	30/06/24	\$ 97,412
Youth AOD Care Coordination	30/09/24	\$150,000
Youth Drug & Alcohol Counselling	30/06/25	\$179,280
Total		\$3,985,104

Contracts for income streams can be affected by funding bodies' assessment of service delivery outcomes.

ACKNOWLEDGEMENTS

Through the good stewardship of CEO John Russell and bookkeepers, Karen Veronese and Judi Sinnamon and Maree Willis in the recently created Finance Manager position, Better Together Community Support Inc. remains in a strong financial position.

Our appreciation is extended to our Auditor, David J. Wiliams, Chartered Accountant. His guidance to Board and Management has assisted with Better Together Community Support Inc's continued financial health and growth.

We seek to appoint David J. Williams, Chartered Accountant, as the Auditor for financial year ended June 2024.

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Mark Boniface Treasurer, Board of Management Better Together Community Support

SPONSORSHIP/DONATIONS

We acknowledge the continued support of the following community minded major donors/sponsors:

- Domino's Pizza
- Free Masons
- Fresh St Market IGA
- QCWA Malanda
- QITE
- Seventh Day Adventist Church
- The Slotted Spoon
- Tableland Roller Derby



BETTER TOGETHER COMMUNITY SUPPORT INC.

ABN 19 549 242 329

Annual financial report For the year ended 30 June 2023

BETTER TOGETHER COMMUNITY SUPPORT INC. ABN 19 549 242 329

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BETTER TOGETHER COMMUNITY SUPPORT INC.

ABN 19 549 242 329

Committee's report

The committee members submit their report together with the financial statements of Better Together Community Support Inc. for the financial year ended 30 June 2023.

Committee Members

Jose Paronella (President) Graham Wardle (Vice President) David Duncan (Secretary) Mark Boniface (Treasurer) Louise Livingstone (Committee) John Bottoms (Committee) Lorraine Muckan (Committee) Barbara Sweeting (Committee)

State of affairs

There were no significant changes in the Association situation during the year.

Principal activities

The principal activities of the Association during the financial year continue to be the provision of services to the Community.

Operating Result

The Net Income for the year after income tax was: -

	2023	2022
	\$	\$
Net Income	4,401,054	(108,723)

Events subsequent to reporting date

There has not arisen in the interval between the end of the financial year and the date of this report any matter or circumstance that has significantly affected or may significantly affect the operations of the Association, the results of those operations, or the state of affairs of the Association, in future financial years otherwise than as disclosed in the Notes to the Accounts.

Likely developments

The Committee envisages that the Association will continue its existing operations, subject to the continued receipt of future grants, donations and other sources of income.

Environmental regulation

The Association operations are not subject to any particular and significant environmental regulations under either Commonwealth or State legislation. However, the board believes that the Association has adequate systems in place for the management of its environmental requirements and is not aware of any breach of those environmental requirements as they apply to the Association.

This Report is made out in accordance with a Resolution of the Committee:

PRESIDENT Joe Paronella

BETTER TOGETHER COMMUNITY SUPPORT INC.

ABN 19 549 242 329

STATEMENT BY MEMBERS OF THE COMMITTEE: For the Year ended 30 June 2023

In the opinion of the Committee, these General Purpose Financial Statements being the Statement of Financial Position, Statement of Income & Expenditure, Statement of Changes in Equity and Statement of Cash Flows and Notes to the Financial Statements:

- 1 Presents fairly the financial position of the Better Together Community Support Inc. As at 30 June 2023 and its performance for the year ended on that date in accordance with Accounting Standards, mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board;
- **2** At the date of this statement, there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the Committee by:-

.....

PRESIDENT

anal TREASURER

BETTER TOGETHER COMMUNITY SUPPORT INC ABN 19 549 242 329 STATEMENT OF POSITION AT 30 JUNE 2023

BALANCE SHEET	Note	\$ 2023	\$ 2022
CURRENT ASSETS Cash or Cash Equivalents Trade & Other Receivables Inventories HACC stock on hand	2 4	3,782,425 272,675 20,789	1,711,899 73,992 16,958
TOTAL CURRENT ASSETS		\$ 4,075,889	\$ 1,802,849
NON-CURRENT ASSETS			
Property Plant & Equipment	3,10,11	2,131,497	298,147
TOTAL NON-CURRENT ASSETS		\$ 2,131,497	\$ 298,147
TOTAL ASSETS		\$ 6,207,386	\$ 2,100,996
CURRENT LIABILITIES Payables Current Tax liabilities Provisions Employee Benefits	5 7 8	302,379 188,202 525,548	297,872 113,628 517,983
Total Current Liabilities		\$ 1,016,129	\$ 929,483
Non-Current Liabilities Financial Liabilities Provisions Employee Benefits Total Non-Current Liabilities	6 8	13,889 81,781 \$ 95,670	53,243 65,702 \$ 118,945
Total Liabilities		\$ 1,111,799	\$ 1,048,428
NET ASSETS		\$ 5,095,587	\$ 1,052,568
EQUITY Reserves Retained Earnings		189,557 4,906,030	334,770 717,798
TOTAL EQUITY		\$ 5,095,587	\$ 1,052,568

BETTER TOGETHER COMMUNITY SUPPORT INC ABN 19 549 242 329

INCOME & EXPENDITURE STATEMENT FOR THE YEAR ENDED 30 JUNE 2023

INCOME		\$ 2023	\$ 2022
Revenue			
Revenue			
Commonwealth Govt: non-recurrent Commonwealth Govt:-recurrent State Govt : Non-Recurrent State Govt :-Recurrent Other	1,182,323 1,730,008 1,831,594 2,162,571 999,137		165,034 1,308,104 35,037 1,897,522 125,923
GRANTS Fundraising gifts and contributions Trading Operating activities Other income		\$ 7,905,63 386,26 500,21 86,43	4 17,241 5 245,041
TOTAL INCOME		\$ 8,878,54	9 \$ 3,808,884
EXPENSES Operational Costs Audit fees Depreciation Expenses ER Expenses Interest Australia Insurance Motor Vehicle expenses Establishment Costs Volunteers Employment expenses		866,80 4,50 161,09 55,66 54,97 48,28 10,18 3,275,99	0 4,672 6 165,017 3 52,793 - 4,231 2 28,638 1 61,659 - 10,992 6 - 416
TOTAL EXPENSES		\$ 4,477,49	5 \$ 3,950,447
Profit/(Loss) from ordinary activites Capitalised assets included in expenses		\$ 4,401,05	4 -\$ 141,563 - 32,839
NET INCOME/LOSS Retained profits at 1 July 2022 transfer to reserves TOTAL COMPREHENSIVE INCOME FOR THE YEA	AR	<pre>\$ 4,401,05 717,79 - 212,82 \$ 4,906,03</pre>	8 826,522 2 -

BETTER TOGETHER COMMUNITY SUPPORT INC ABN 19 549 242 329

STATEMENT OF CHANGES IN EQUITY For the year ended 30 June 2023

	Jun-23 \$	Jun-22 \$
RESERVES AT 30 JUNE 2023	189,557	334,770
RETAINED EARNINGS AT 1 JULY 2022	717,798	826,522
Net Income /Loss for the year after tax	4,401,054	- 141,563
Transfer to reserves	-212,822	-
Capitalised assets included in expenses	-	32,839
RETAINED EARNINGS AT 30 JUNE 2023	4,906,030	717,798
TOTAL EQUITY	\$ 5,095,587	\$ 1,052,568

This Report should be read in conjunction with the Notes attached to and forming part of these Financial Statements

BETTER TOGETHER COMMUNITY SUPPORT INC ABN 19 549 242 329 STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2023

Cash Flow from Operating Activities	\$ Jun-23	\$ Jun-22
Cash from Operations	8,710,001	3,854,503
Cash paid for operations	4,303,692	3,662,352
Net Cash Flow from Operating Activities	\$ 4,406,309	\$ 192,151
Investing Activities	\$ 2,405,640	\$-
Financing Activities Borrowings and provisions	\$ 69,857 -	-
Net Increase / Decrease In Cash Held	\$ 2,070,526	\$ 192,151
Cash at the Beginning of the Year	\$ 1,711,899	\$ 1,519,748
Cash on Hand at End of Year	\$ 3,782,425	\$ 1,711,899

This Report should be read in conjunction with the notes attached to and forming part of these Financial Statements

BETTER TOGETHER COMMUNITY SUPPORT INC.

ABN 19 549 242 329

Notes to the Association Financial Statements

1 Reporting entity

Better Together Community Support Inc. is an association incorporated in Queensland under the Associations Incorporation Act 1981. The Association is a not-for-profit entity and is primarily involved in provision of services to the community.

2 Basis of accounting & Accounting Policies

Statement of compliance

The financial statements are General Purpose financial statements which have been prepared in accordance with Australian Accounting Standards and other authoritative pronouncements of the Australian Accounting Standards Board and the Associations Incorporation Act 1981 and in accordance with the policies set out in Note 9 to these accounts The Association has adopted all of the new or amended accounting standards and interpretations where mandatory, issued by the Australian Accounting Standards Board "AASB"

The financial report covers Better Together Community Support Inc as an Individual entity.

Basis of measurement

The financial statements have been prepared on an accrual's basis based on historical cost and does not take into account the changing value of money, or except where stated, the current valuation of non- current assets. Cost is based on the fair values of the consideration given in exchange for assets.

Functional and presentation currency

These financial statements are presented in Australian dollars, which is the Association's functional currency.

Judgements

Information about judgements made in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are included in Notes - Revenue from contracts with customers and Grants.

Economic dependency and Going Concern

The financial statements have been prepared on a going concern basis, which contemplates continuity of normal business activities and the realisation of assets and settlement of liabilities in the ordinary course of business.

2	Cash or Cash Equivalents	2023	2022
		\$	\$
	Cheque Accounts	47,473	14,887
	ER Cheque Account	1,000	1,000
	Westpac: Main Account	3,347,053	982,918
	Petty cash & Cash Float	700	850
-	Westpac Term deposits	386,199	712,243
		\$3,782,425	\$1,711,899
3	Property Plant & Equipment		
	Atherton Community Centre at cost	1,918,834	-
	Right of Use Asset:	90,403	90,403
	Less accumulated depreciation	(74,482)	(37,241)
	Leasehold Plant & Equipment at cost	117,996	117,996
	Less accumulated depreciation	(111,429)	(100,429)
	Leasehold Improvements at cost	285,564	285,564
	Less accumulated depreciation	(282,024)	(212,024)
	Plant & Equipment at cost	91,151	61,451
	Less accumulated depreciation	(25,556)	(23,089)
	Motor Vehicles at cost	329,288	283,375
	Less accumulated depreciation	(208,248)	(167,589)
		\$2,131,497	\$298,417
4	Trade & Other Receivables		
	Trade Receivables	199,383	42,179
	Less provision for doubtful debts	(11,717)	(15,984)
	Prepayments	54,875	47,798
	LSL held by QLSL	30,134	-
		\$272,675	\$73,992
5	Trade & Other Payables		
	Trade Payables	51,811	51,192
	Other Creditors	62,872	11,721
	Credit Card	5,368	-
	Unexpended Grant Funds: specific projects	182,328	234,959
-		102,020	207,000
		\$302,379	\$297,872
6	Financial Liabilities		
	Commercial Leasehold Liability	\$13,889	\$53,243

7 Tax Liabilities

	GST Collected GST paid Other including PAYG withholding	285,429 (131,779) 34,552	82,856 (19,658) 50,430
		\$188,202	\$113,628
8	Provisions Current: Employee Entitlements	\$525,548	\$ 517,983
	Non-Current: Employee Entitlements	\$81,781	\$65,702

9 Significant accounting policies

The accounting policies set out below have been applied consistently to all periods presented in these financial statements.

9.1 Revenue recognition

Revenue arises mainly from receipts of Grants, Donations and other income including interest.

The Association recognises other revenue when the amount of revenue can be reliably measured, it is probable that future economic benefits will flow to the Association and specific criteria have been met for each of the Association activities. The Association bases its estimates on historical results, taking into consideration the type of customer, the type of transaction and the specifics of each arrangement.

Revenue is recognised for the major business activities using the methods outlined below.

Services

Revenue from services is recognised in the financial year in which the performance obligations are considered to be met. For fixed-price contracts, the Association has determined that most of its contracts satisfy the over time criteria, because the customer simultaneously receives and consumes the benefits provided by the Association's performance as it performs. The Association recognises revenue using the input method, based on costs incurred in the period for each performance obligation to be recognised over time.

Estimates of revenues, costs or extent of progress toward completion are revised if circumstances change. Any resulting increases or decreases in estimated revenues or costs are reflected in profit or loss in the year in which the circumstances that give rise to the revision become known to management.

9.2 Grants and other contributions

Government grants and other contributions of assets were accounted for in accordance with AASB 1004 Contributions based on whether they were reciprocal or non-reciprocal in nature and were measured at the fair value of the contributions received or receivable. Income from contracts which are

enforceable and with specific performance obligations are accounted for under AASB 15 as revenue from contracts with customers, with revenue recognised as these performance obligations are met. Income from grants without any sufficiently specific performance obligations, or that are not enforceable, are accounted for under AASB 1058 and are recognised when the association has an unconditional right to receive the cash and which usually coincides with the receipt of cash.

Reciprocal transfers

Where grants and other contributions were received that were reciprocal in nature, revenue was recognised over the term of the funding arrangements.

Non-reciprocal transfers

Revenue from a non-reciprocal grant that was not subject to conditions was recognised when the Association obtained control of the funds, economic benefits were probable, and the amount could be measured reliably. Where a grant may be required to be repaid if certain conditions were not satisfied, a liability was recognised at year end to the extent that conditions remained unsatisfied.

Where the Association received a non-reciprocal contribution of an asset from a government or other party for no or nominal consideration, the asset was recognised at fair value and a corresponding amount of revenue was recognised.

9.3 Finance income and finance costs

Finance income includes interest income which is recognised using the effective interest method.

9.4 Employee benefits

Short-term benefits

Short-term employee benefits are expensed as the related service is provided. A liability is recognised for the amount expected to be paid if the Association has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

Defined contribution plans

Obligations for contributions to defined contribution plans if applicable are expensed as the related service is provided. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in future payments is available.

Other long-term employee benefits

The Association's net obligation in respect of long-term employee benefits is the amount of future benefit that employees have earned in return for their service in the current and prior periods. Where appropriate the benefit is discounted to determine its present value. Remeasurements are recognised in income or expense in the period in which they arise.

Termination benefits

Termination benefits are expensed at the earlier of when the Association can no longer withdraw the offer of those benefits and when the Association recognises costs of restructuring. If the benefits are not expected to be settled wholly within 12 months at the end of the reporting period, then if material they are discounted.

9.5 Income tax

The Association is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

9.6 Property, Plant and Equipment

Recognition and measurement

Each class of property, plant and equipment is stated at cost or fair value less, where applicable, any accumulated depreciation and accumulated impairment losses. Items of property, plant and equipment are initially measured and recognised at cost. Cost includes expenditures that are directly attributable to the acquisition of the asset.

Purchased software that is integral to the functionality of the related equipment is capitalised as part of the equipment. Any gain or loss on disposal of an item of property, plant and equipment is recognised in profit or loss.

If significant parts of an item of property, plant and equipment have different useful lives, then they are accounted for as separate items (major components) of property, plant and equipment.

Plant and equipment and motor vehicles are subsequently measured at cost or on the revaluation basis, at fair value, in accordance with AASB 116 Property, Plant and Equipment. Leasehold improvements are measured at cost.

Property, plant and equipment assets measured at cost or at fair value and are revalued, with sufficient regularity, so as to ensure that the carrying amount of each class of asset does not materially differ from its fair value at the reporting date. This is achieved by where necessary engaging independent, professionally qualified valuers to determine the fair value for each class of property, plant and equipment assets. This process involves the valuer physically sighting a representative sample of the Association assets across all asset classes and making their own assessments of the condition of the assets at the date of inspection. The regularity of independent valuations depends upon the volatility of movements in market values for the relevant assets.

Any revaluation increment arising on the revaluation of an asset is credited to the appropriate class of the revaluation reserve, except to the extent it reverses a revaluation decrement for the class previously recognized as an expense. A decrease in the carrying amount on revaluation is charged as an expense to the extent it exceeds the balance, if any, in the revaluation reserve of that asset class.

Any gain or loss on disposal of an item of property, plant and equipment (calculated as the difference between the net proceeds from disposal and the carrying amount of the item) is recognised in income or expenses.

Subsequent expenditure

Subsequent expenditure is capitalised only when it is probable that the future economic benefits associated with the expenditure will flow to the Association.

Depreciation

Depreciation is calculated to write off the cost of property, plant and equipment less their estimated residual values using the straight-line basis over their estimated useful lives and is generally recognised in expenses. Leased assets are depreciated over the shorter of the lease term and their useful lives unless it is reasonably certain that the Association will obtain ownership by the end of the lease term. The estimated useful lives of property, plant and equipment are as follows:

•	Leasehold improvements	5-10 years
•	Plant and equipment	3-5 years
•	Motor vehicles	4-8 years

Depreciation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

9.7 Financial instruments

Recognition, initial measurement and derecognition

Trade receivables are initially recognised when they are originated. All other financial assets and financial liabilities are initially recognised when the Association becomes a party to the contractual provisions of the instrument.

A financial asset, unless it is a trade receivable without a significant financing component, or a financial liability is initially measured at fair value plus, for an item not at fair value through profit or loss, transaction costs that are directly attributable to its acquisition or issue.

A trade receivable without a significant financing component is initially measured at the transaction price.

A financial asset is derecognised when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and all substantial risks and rewards of ownership are transferred.

A financial liability is derecognised when its contractual obligations are discharged, cancelled or expire.

Classification and subsequent measurement

Financial assets

For the purpose of subsequent measurement, financial assets where appropriate are classified into the following categories upon initial recognition:

- · amortised cost
- fair value through profit or loss
- equity instruments at fair value through other comprehensive income
- · debt instruments at fair value through other comprehensive income

Classifications are determined by both:

- the Association's business model for managing the financial asset
- the contractual cash flow characteristics of the financial asset

All income and expenses relating to financial assets that are recognised in income or expense are presented within finance income, finance costs or other financial items, except for impairment of trade receivables which is presented within other expenses.

Financial assets at amortised cost

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as at fair value through profit or loss:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows, and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

After initial recognition, these are measured at amortised cost using the effective interest method. Discounting is omitted where the effect of discounting is immaterial. The Association has determined that all of its financial assets fall within the amortised cost category.

Financial liabilities

For the purpose of subsequent measurement, financial liabilities are classified as measured at amortised cost or fair value through profit or loss. A financial liability is classified as fair value through profit or loss if it is held-for-trading. Other financial liabilities are subsequently measured at amortised cost using the effective interest method.

The Association has only financial liabilities classified as measured at amortised cost.

9.8 Impairment

Non-derivative financial assets

Financial assets and contract assets

The Association uses forward looking information to recognise expected credit losses - the 'expected credit losses (ECL) model'. Instruments within the scope of these requirements include loans and trade receivables.

The Association considers a broad range of information when assessing credit risk and measuring expected credit losses, including past events, current conditions, reasonable and supportable forecasts that affect the expected collectability of the future cash flows of the instrument. In applying this forward-looking approach, a distinction is made between:

- financial assets that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk ('Stage 1') and
- financial assets that have deteriorated significantly in credit quality since initial recognition and whose credit risk is not low ('Stage 2').

'Stage 3' would cover financial assets that have objective evidence of impairment at the reporting date. '12-month expected credit losses' are recognised for the first category while 'lifetime expected credit losses' are recognised for the second category. Measurement of the expected credit losses is determined by a probability-weighted estimate of credit losses over the expected life of the financial asset.

Trade and other receivables and contract assets

The Association makes use of a simplified approach in accounting for trade and other receivables as well as contract assets and records the loss allowance at the amount equal to the expected lifetime credit losses. In using this practical expedient, the Association uses its historical experience, external indicators and forward-looking information to calculate the expected credit losses using a provision matrix.

Non-financial assets

At each reporting date, the Association reviews the carrying amounts of its non-financial assets to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell. As the Association is a not-for-profit entity, value in use is the written down current replacement cost of an asset as the future economic benefits of the asset are not primarily dependent on the asset's ability to generate net cash inflows and as the entity would, if deprived of the asset, replace its remaining future economic benefits.

An impairment loss is recognised if the carrying amount of an asset exceeds its recoverable amount. Impairment losses are recognised in expenses.

An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

9.9 Provisions

Provisions are determined where applicable by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as finance costs.

9.10 Leases

As a lessee

At inception or on reassessment of an arrangement that contained a lease, the Association separated payments and other consideration required by the arrangement into those for the lease and those for other elements based on their relative fair values. If the Association concluded for a finance lease that it was impracticable to separate the payments reliably, an asset and a liability were recognised at an amount equal to the fair value of the underlying asset. Subsequently the liability was reduced as payments were made and an imputed finance cost on the liability was recognised using the Association incremental borrowing rate.

Assets held by the Association under leases which transferred to the Association substantially all of the risks and rewards of ownership were classified as finance leases. The leased assets were measured at an amount equal to the lower of their fair value and the present value of the minimum lease payments.

Subsequent to initial recognition, the assets were accounted for in accordance with the accounting policy applicable to that asset.

Assets held under other leases were classified as operating leases and were not recognised in the Association statement of financial position.

Payments made under operating leases were recognised in expenses on a straight-line basis over the term of the lease. Lease incentives received were recognised as an integral part of the total lease expense, over the term of the lease.

Minimum lease payments made under finance leases were apportioned between the finance costs and the reduction of the outstanding liability. The finance costs were allocated to each period during the lease term so as to produce a constant periodic rate of interest on the remaining balance of the liability.

The following provides information about the nature and timing of the satisfaction of performance obligations in contracts with customers, including significant payment terms and the related revenue recognition policies.

10. ATHERTON NEIGHBOURHOOD AND COMMUNITY CENTRE

In 2022 the Association entered into an Agreement to Lease, being an agreement between the Association and the Tablelands Regional Council (TRC) to construct an approved community centre on land held on trust by TRC. Construction to be funded from Grants received by the Association from the Federal Govt \$2.2m, Qld State Govt.\$1.9m and the balance contributed by the Association. Upon satisfactory completion of an approved community centre in accordance with the agreement, the Association would be granted a lease over the property held in trust, for a period of 30 years at \$500 per year nominal rent.

At date of this report the Association has completed the majority of works as per the agreement and, whilst still to be completed, the committee is of the opinion there are no known constraints to prevent the works being completed in terms of the agreement and for a lease to be granted to the Association. Building works to 30 June 2023 are recorded at cost \$1,918,839. There is an estimated capital commitment remaining of approx. \$2.4m.

Government grants for the project are shown as income non- recurrent. No value has yet been attributed to the lease as it is yet to be granted.

11. EVENTS OCCURING SINCE BALANCE DATE

a. 39 Roberts St Atherton:

The Association has since balance date completed a contract to acquire 39 Roberts Street Atherton for \$550,000 (excluding GST).

The Association had secured part funding from the ANZ bank for the purchase being \$357,000 and a further working capital facility of \$ 400,000.

The Acquisition has been funded from Association finances and the Loan facilities at date of report are available for use in accordance with conditions of the facility. Security has been provided by a first mortgage over the property at 39 Roberts Street, Atherton and a general charge over the property of the Association.

b. Fringe Benefits Tax:

The Association has undertaken a review of Fringe Benefits Tax (FBT) in relation to the Association and believes that the Association may not have been liable for FBT paid in the past. An approach is

being made to the Australian Taxation office in this regard with the aim of lodging amended returns and seeking a refund which including Interest may be \$25,000.

DAVID J WILLIAMS CHARTERED ACCOUNTANT ACA BA (Acc.) Dip (Fin Plan) Reg. Tax Agent Reg. Company Auditor

P O Box 320 Smithfield QLD 4878

TEL 0411598562 david@djwilliams.com.au CA 1440

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF BETTER TOGETHER COMMUNITY SUPPORT INC. ABN 19 549 242 329

I have audited the accompanying Financial Report, being General Purpose Financial Statements at 30 June 2023 which comprise the Statement of Position, Statement of Income & Expenditure, Statement of Changes in Equity, Statement of Cash flows at that date and Notes comprising a Summary of Significant Accounting Policies and Other Explanatory Information, and the Committee Declaration.

Auditor's Opinion

In my opinion, the General Purpose Financial Report of Better Together Community Support Inc. is in accordance with the Australian Charities and Not-for-Profits Commission Act 2012, and the Associations Incorporation Act 1981 Including:

- (a) Giving a true and fair view of the Association's Financial Position as at 30 June 2023 and of its performance for the year ended on that date; and
- (b) Complying with Australian Accounting Standards to the extent described in the Notes and Division 60 of the Australian Charities and Not-for-Profits Regulation 2013.

Basis of Accounting

Without further modification to my opinion, I draw attention to Notes 1 and 9 to the Financial Statements, which describes the basis of accounting. The Financial Report has been prepared for the purpose of fulfilling the Association financial reporting responsibilities under *the Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012* and in accordance *Associations Incorporation Act 1981* and in accordance with the *Association Constitution*.

Committee Responsibility for the Financial Report

The members of the committee of Better Together Community Support Inc. A.B.N. 19 549 242 329 are responsible for the preparation of the Financial Report and have determined that the basis of preparation described in the Notes to the Financial Report are appropriate to meet the requirements of the Australian Charities and Not-for-Profits Commission Act 2012 and the Associations Incorporations Act 1981 and is sufficient to comply with Australian Accounting Standards and is appropriate to meet the needs and the purposes of the association constitution. The Committees'

responsibility also includes such internal control as the Committee determines is necessary to enable the preparation of a Financial Report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

My responsibility is to express an opinion on the Financial Report based on my audit. I conducted my audit in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the Financial Report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the Financial Report. The procedures selected depend on the Auditor's judgement, including the assessment of the risks of material misstatement of the Financial Report, whether due to fraud or error. In making those risk assessments, the Auditor considers internal control relevant to the Entity's preparation of the Financial Report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control. An audit also includes evaluating the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the Financial Report.

These procedures have been undertaken to form an opinion whether, in all material respects, the Financial Report is presented fairly in accordance with the basis of accounting described in Notes to the Financial Statements so as to present a true and fair view which is consistent with my understanding of the Association Financial Position, and of its performance.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence

In conducting my audit, I have complied with the independence requirements of the Australian Charities and Not-for-Profits Commission Act 2012 and other relevant accounting Bodies.



David J Williams Registered Company Auditor 1440 Cairns,

AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 60-40 OF THE AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012 TO THE ASSOCIATION.

I declare that, to the best of my knowledge and belief, in relation to the audit for the financial year ended 30 June 2023 there have been:

- No contraventions of the auditor independence requirements as set out in Australian Charities and Not-for-Profits Commission Act 2012 in relation to the audit; and
- No contraventions of any applicable code of professional conduct in relation to the audit.

Wel 1/10/2023

David J Williams Registered Company Auditor 1440 Cairns,



CERTIFICATE of REGISTRATION

This is to certify that

Better Together Community Support Inc.

ABN 19 549 242 329 1 Main Street, Athenton, Queensland 4880, AUSTRALIA

Operates a service delivery system that complies with the requirements of

Human Services Quality Standards

For the following scope

Child and Family Services and Health Services

24 August 2016 24 August 2022 23 August 2025

Certificate number 481HSQ4

Originally Issued Current Issue Expires

Al-Afri

Andrew Mortimore Vice President 18F Pacific Region



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Australian Charities and Not-for-profits Commission

THIS CERTIFIES THAT

Better Together Community Support Inc. ABN: 19549242329

HAS BEEN REGISTERED BY THE

Australian Charities and Not-for-profits Commission

ON THE DATE OF 03/12/2012

CERTIFIED BY

Juelibod

Sue Woodward AM Commissioner Australian Charities and Not-for-profits Commission

For information about the current registration status of this charity, check the ACNC Charity Register at acnc.gov.au/charity

