

Confidentiality & Privacy

We understand that your privacy is vitally important. Better Together has appropriate policies and procedures in place regarding privacy and confidentiality. Legislatively, we are also required to adhere to governmental guidelines on mandatory reporting regarding the safety and wellbeing of all children who access our centre..

Safety & Security

Our main aim is to focus on the child and as such the safety of all who access our Centre is paramount.

With this in mind we have a comprehensive security system and safety measures in place with 24/7 monitoring. This is to ensure that all children and their caregivers can engage in visitations and changeovers while having the peace of mind that their safety is being upheld.



Centre hours:
By appointment only

Wednesday to Saturday 9am - 6pm
Supervised visits & changeovers.

Client Contribution

A schedule of fees is included in our parent information package. A small client contribution is requested, however the Children's Contact Centre is fully funded by the Australian Government Department of Social Services.

CONTACT US

Children's Contact Centre
Better Together Community Support

📍 39 Robert St,
Atherton QLD 4883

✉ PO Box 793,
Atherton QLD 4883

☎ Ph: 4091 3850

📘 @bettertogetheratherton

🌐 www.bettertogether.com.au

✉ info@bettertogether.com.au



Scan for more information



Supporting Family Connections

A safe space for visitation, contact and change-overs between children and their families during separation and divorce

An initiative of



childrenscontactcentre.com.au

What is a Children's Contact Centre?

A neutral, safe space for children to maintain or develop connection to family members they do not live with. Supervised changeovers can also be facilitated at the Contact Centre on a regular basis.

The Contact Centre Services are also beneficial to those families navigating through the Family Law Court. However, families without formal orders can also access the Better Together Children's Contact Centre

Our services

- Supervised visits for children with non-residential parents
- Supervised changeovers between parents sharing care of children.
- Family Law Court reports.
- Referrals for clients to appropriate support services.
- Tele-visits for prisoners or remote parents



What to expect

1. Upon contacting Better Together, each party will be sent an Information Package.
2. Both parties are to return their completed intake forms to the Better Together Children's Contact Centre.
3. Separate face-to-face interviews will be scheduled with the parties.
4. A child familiarisation session will be arranged prior to services commencing
5. Both parties will receive a Letter of Service Offer upon completion of the intake process.



Access to services

To access the Better Together Children's Contact Centre parents and caregivers can be referred by the Family Law Court, Solicitors, support services or parents and care-givers themselves.

Both parties of the family unit are to contact the Centre prior to any services that can be provided to a child and their caregivers.



Our facilities

- Welcoming and private age-appropriate rooms.
- Secure facilities and play areas.
- Art and craft activities for children.
- Outdoor area
- Flexible scheduling of appointments available.