



People



Performance



Programs

Our vision is to build a resilient and inclusive community through regional community hubs, accessible wellbeing programs, and innovative social ventures. Across the Tablelands, we aim to enhance support for vulnerable families, foster collaboration with stakeholder organisations, and drive program excellence and regional advocacy.

Our Strategic Road Map 2025 – 2030

We walk the talk by:

Social Inclusion

This means that we will treat all people fairly, according to their needs, without prejudice or discrimination, and we will work to provide them with the skills, knowledge, and tools to enable them to participate fully as equal citizens of their community.

Mutual Respect

This means that we will respect the human rights and dignity of all people.

Trust

This means we will demonstrate the highest levels of professional integrity, in particular, we will respect and protect people's confidences and personal information.

Social Justice

Seek to advocate for social justice on behalf of our customers

Community Cohesion

This means that our goal is to provide skills, knowledge, coping strategies, support and tools so people in the community feel empowered to participate fully.

Results Driven Teams

This means that Better Together will organise itself in a teams-based structure that focuses on achieving results in a dynamic, innovative, courteous, and harmonious culture where people feel safe and able to contribute their best.

Conscientiousness

This means that we will take personal responsibility in working collaboratively to achieve Better Together's vision, mission, and strategic priorities, and we will take personal responsibility in working together to enhance Better Together's reputation and standing in the community



In 2030 Better Together will have:

- 👉 Three or more school scholarship candidates on a supported pathway into higher education
- 👉 First Nations employment of 5% of total staff members
- 👉 Expand by one additional regional hub of operation to better service our regional communities
- 👉 Met an identified gap in early intervention allied health services for vulnerable children and their families
- 👉 Have developed a business plan to establish low to no out-of-pocket primary healthcare access in our region
- 👉 Maintained our commitment to our OPEX ratio not exceeding 22%
- 👉 Increased our grant income by 15%
- 👉 Established a social enterprise with an annual return on investment of 15%
- 👉 Establish a philanthropic investment stream of income of a minimum of \$50K annually

People



Our Strategic



Road Map



Capable and Competent People

- 👉 Succession Plan in place
- 👉 Build leadership capability
- 👉 Embedded support

Value our Employees

- 👉 Building a great culture
- 👉 Diversity and inclusion
- 👉 Holistic benefits.
- 👉 Work life balance.
- 👉 Recognition.
- 👉 Satisfaction survey
- 👉 Safety focus

Community Participation

- 👉 Volunteer Attraction and Retention program
- 👉 Volunteers reflect the Community
- 👉 Create pathways from volunteer to employee



Grow our own Talent

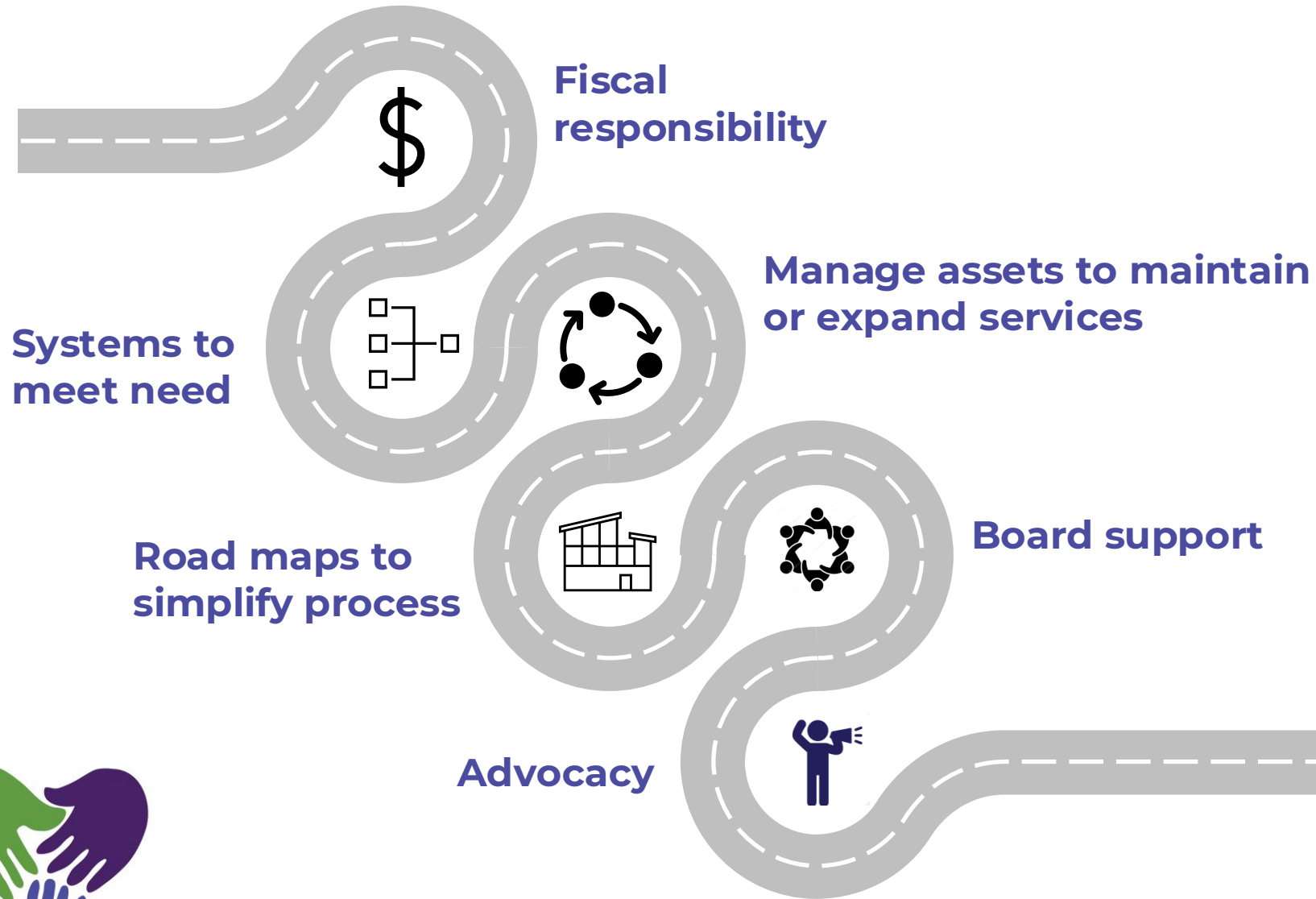
- 👉 School support program
- 👉 Intern program
- 👉 Staff reflect the community
- 👉 Retain local talent



Collaborative and flexible Teams

- 👉 Team integration projects
- 👉 Embedded learning opportunities
- 👉 Mentor support
- 👉 Ability to ramp up and down

Performance



Our Strategic



Road Map





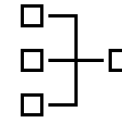
Fiscal responsibility

- Social Enterprise opportunities.
- Philanthropic opportunities.
- Balanced investment
- Expense ratio < 22%
- Risk monitoring.



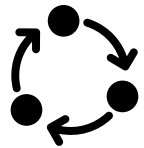
Advocacy program

- Collaborative advocacy
- Defined advocacy opportunities
- Board integration advocacy program (right face right meeting)



Systems to meet need

- Right system, right time
- System support
- Continuous improvement process
- Our systems support our work.



Road maps to simplify process

- Streamlined processes
- Keep the end user front of mind
- Easy to use/find/follow
- Inbuilt flexibility



Board Support program

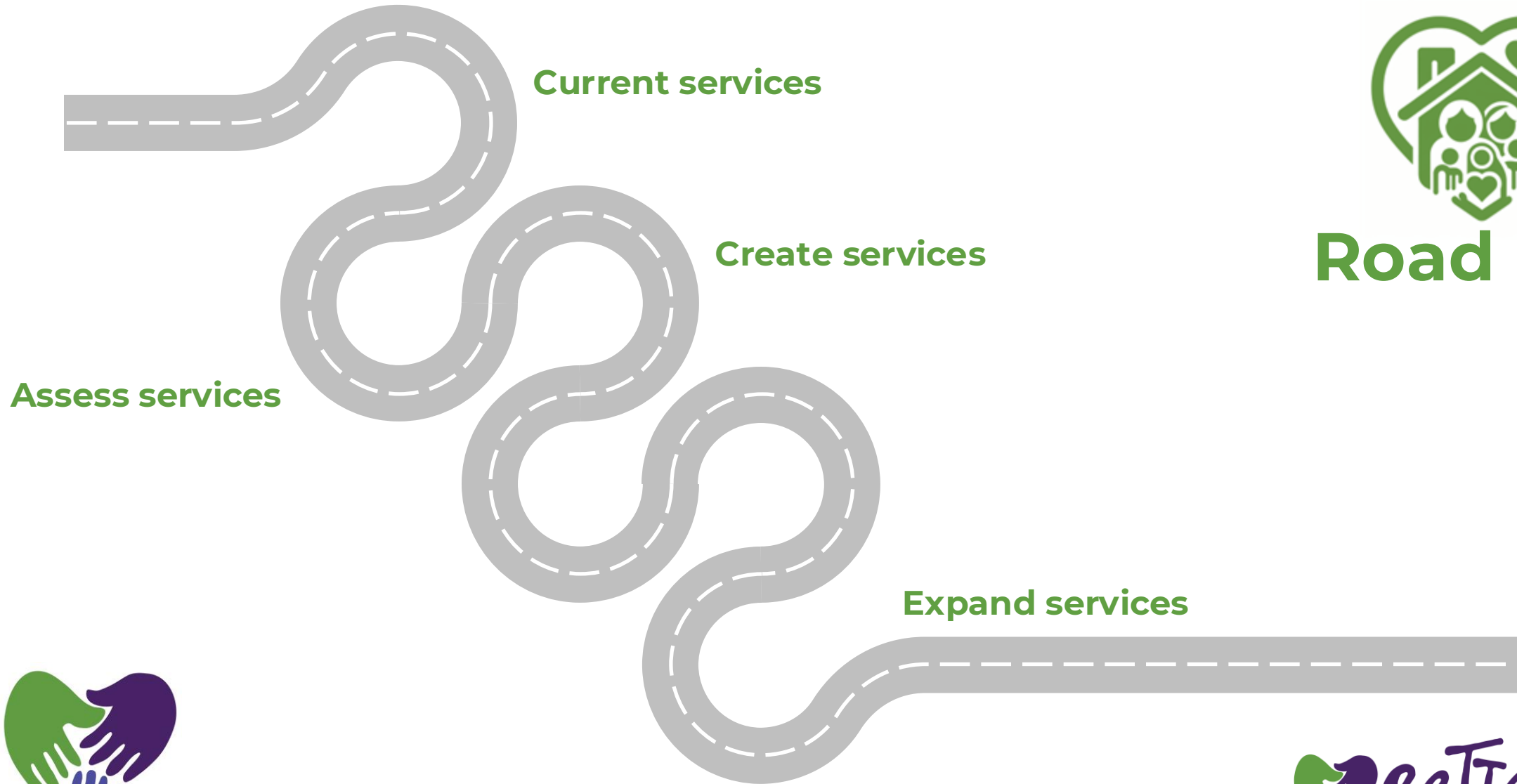
- Skills Matrix
- Subcommittee focus
- Succession Plan



Manage assets to maintain or expand services

- Alternative assets to support service delivery
- Regional vision

Programs



Our Strategic



Road Map



Current Services

- Service provision meets excellence standards
- Community need is prioritised
- Safety focus

Create Services

- Identify services to meet community need.
- Collaborative resourcing of future programs.
- Service hubs
- Business solutions for future need.
- Shovel ready projects

Assess Services

- Current service provision passes the 360-feasibility test.
- Future programs pass the 360-feasibility test
- Mission align services to meet community need.

Expand Services

- Service expansion
- Hub expansion
- Risk profile assessment
- Advocacy program that targets funding bodies

